

SERVICE INFORMATION

# Mobile Phones

## Streamlined and compliant Mobile Telecoms

Effective communication is the cornerstone of success in any organisation. For nonprofits this is particularly important, especially for those with frontline workers.

Our Telecoms Solutions, powered by Academia, have been designed to make your communications easier, more efficient and cost-effective.

### Overview

- ▶ **Device lifecycle:** We own the whole lifecycle process for your devices - from procurement, shipping, and recycling. We offer fair market value which you can use to re-invest in new devices. Plus, we will ensure that your devices are data-wiped securely
- ▶ **Support:** Experience unparalleled support with our exceptional customer service.
- ▶ **Network Flexibility:** Enjoy the flexibility to move users between mobile networks without extending contract terms.
- ▶ **Proactive Alerts:** Stay ahead of potential issues with our proactive alerts, keeping your IT admin team informed
- ▶ **Efficient & consolidated billing:** We can help you run reports on current and unbilled mobile spend per user. We can also provide monthly billing for all 3 major UK networks on one invoice
- ▶ **Coterminous Agreements:** Simplify your mobile communications, aligning all end dates for added convenience and clarity in contract management.
- ▶ **Customisable Spend Controls:** Tailor your mobile expenses by setting spend limits based on departmental or individual needs.



### Benefits

-  **Save money:** We've got access to great pricing for our customers, reducing your overall mobile costs.
-  **Simplify processes:** Consolidated billing and coterminous agreements reduce administrative burden.
-  **Operational continuity:** Avoid service interruptions with network flexibility and proactive alerts.
-  **Greater control:** Tailored spend controls empower businesses to manage expenses effectively.
-  **Enhanced transparency:** Real-time spend controls provide better visibility into mobile usage.
-  **Improved decision-making:** Billing insights help optimise budgets and resource allocation.
-  **Peace of mind:** Reliable support ensures any issues are resolved quickly and efficiently.

### Partners

