smartdesc
smart decisions

STRATEGIC IT SERVICES FOR CHARITIES AND NON-PROFITS

About us

Smartdesc provides Strategy, Transformation and Data Protection services to charities, social enterprises and NGOs.

Our team brings IT leadership into organisations, running Digital Transformation programmes such as Process Automation, CRM implementations, and helps clients embrace agile, flexible working through Cloud & Microsoft 365 technologies.

We also offer a range of IT Support and Project Delivery services to provide non-profits of any size a tailored, proactive IT service that is holistic – not just reactive break/fix.

Why choose us?

We have a long and deep understanding of the Third Sector, and use our collective experiences to take a broader view of IT, encompassing Strategy, Digital Systems, Data Protection and Governance. Our support team works seamlessly with our Virtual IT Directors (vCIO), IT Managers, Security & Governance Officers and Project Management teams to drive continuous improvement against an IT Strategy that supports our clients' missions.
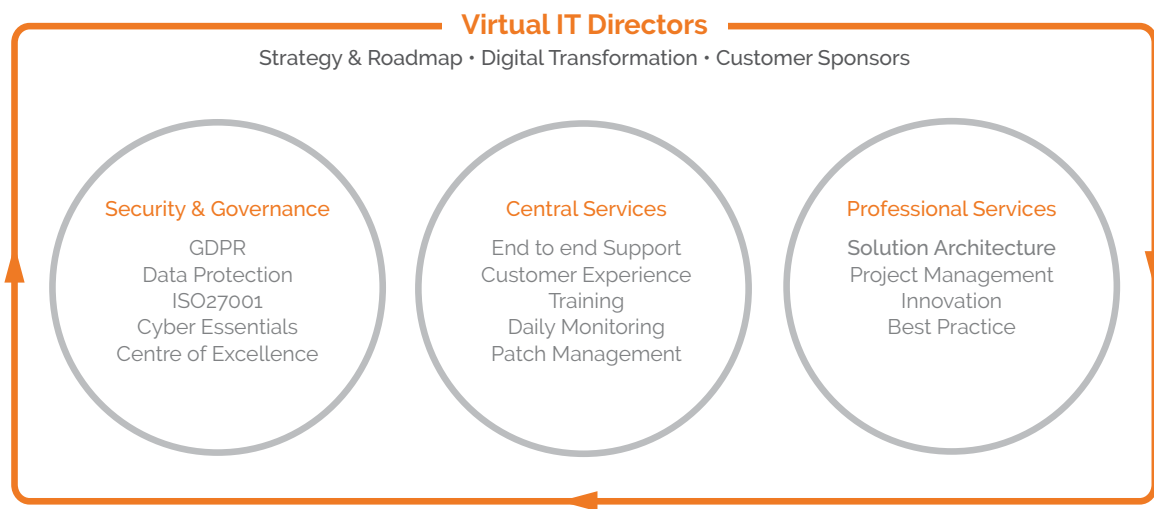
TRUST   INNOVATION   QUALITY

Proud to work with...

acevo
imagine, inspire, improve

mind
for better mental health

missing people

Terrence HIGGINS TrUST

BookTrust
Inspire a love of reading

DEPAUL
Homelessness has no place

CHANGING FACES

Core values

Our goal is to share best practices and innovation across the sector for the benefit of all. We partner long term with our clients to help them build and deliver transformation programmes that allow staff to work smarter for their beneficiaries.

Our passion is to reduce the frustration that IT issues cause staff by designing solutions that meet the needs of each individual. We strive to continuously increase the value IT provides for our customers through leadership, engagement, training, good design and transparent costs.

Virtual IT Directors
Strategy & Roadmap · Digital Transformation · Customer Sponsors

Security & Governance
GDPR
Data Protection
ISO27001
Cyber Essentials
Centre of Excellence

Central Services
End to end Support
Customer Experience
Training
Daily Monitoring
Patch Management

Professional Services
Solution Architecture
Project Management
Innovation
Best Practice

> "TRUST AND CONFIDENCE HAS BEEN THE GREATEST VALUE PROVIDED OVERALL BY SMARTDESC. WE TRUST THEIR ADVICE AND IF THEY SAY THEY WILL DO SOMETHING WE HAVE THE CONFIDENCE THAT THEY WILL DO IT!"

Paul Ward, COO Mind