

IT Leadership

The Smartdesc Virtual IT Director service provides immediate help from highly experienced leaders with an in-depth understanding of IT management, to rapidly turn around an underperforming IT environment and develop a fit for purpose IT Strategy.

The service can be scaled up or down as the needs of the organisation evolve – from one-off engagements to weekly or monthly visits - bringing the benefits of diverse experience and leadership into the IT team at a fraction of the cost of a full time equivalent.

Smartdesc's Virtual CIO's and CTO's will take accountability for your IT function, working with managers across the organisation and reporting to Board or Trustee level.

Central to this service is developing and delivering the IT Strategy, enabling an organisation to transform their IT from a reactive break/fix environment to a proactive, forward looking team that helps organisations take advantage of new technology, tools and processes to work more effectively.



- ▶ **Comprehensive IT Service Improvement Plans and restructures.**
- ▶ **Managing 3rd party vendors, holding them to account and negotiating new contracts.**
- ▶ **Consulting across the organisation to develop and deliver the IT Strategy.**
- ▶ **Developing Management Information & Reporting to give visibility on what is happening within the IT function.**
- ▶ **Owning and maintaining the IT budget, tracking actuals and providing forecasts to control costs.**
- ▶ **Bringing new, innovative solutions to provide an injection of new ideas and thinking into the organisation.**
- ▶ **Working with existing in-house staff, outsourced providers or a mixture of both.**